



## ParaDM Case Study – Property Industry

### A leading property developer in Hong Kong

The client is one of the largest listed property developers in Hong Kong. It specializes in premium-quality residential and commercial projects for sales and investment.

#### The Challenges

As a major developer in Hong Kong, the company needs to handle lots of large scale construction project. It is crucial to share all information effectively with different parties in dispersed locations. Their old system was a ASP model construction management software which hosted information on the web but did not allow users to perform customization in order to suit their own needs.

Also, the company was facing another problem that the management was not able to monitor and review project status via traditional manual hardcopy based workflow.

The company realized that they needed to find a way out to solve all these problems and they started to look for a document and workflow management system to help with the situation.

#### Why ParaDM

ParaDM was finally selected as it provides full local support with capability in customization according to the company's requirements. Also, it is a ready made product that could be rollout quickly to users was another reason why ParaDM was chosen.

#### ParaDM Solution

ParaDoc provides project documents sharing functions between different construction parties. ParaForm and ParaFlow are used to implement the company's workflows including RFI (Request For Information), AIP (Architect Instruction Pre-approval) and AI (Architect Instruction).

Communications between different parties especially for clarifications (RFI) and changes (AIP & AI) are initiated through the electronic forms and workflows implemented. Approval and commenting are done through the web-interface provided. Project manager can monitor the progress and be notified when there are urgent outstanding tasks.

#### The Solution:

ParaDoc –  
Document  
Management Solution

ParaFlow –  
Workflow Solution

ParaForm –  
e-Form Solution

## The Results

After using ParaDM, there is a better security control of documents. Every step in the construction workflows can be monitored and controlled in a more effectively way. Communications between different parties has been standardized. Project managers are able to monitor project status and to discover bottlenecks faster in order to solve the problems effectively.

Besides, the digitization of the workflows (RFI, AI and AIP) helps streamline and process flow making the approval process faster and in a more transparent way. The procedure of costing estimations can also be regulated thus project costing is now under a better control.

**For more information, please contact:**

Company: DCIVision Ltd  
Address: 32/F Times Tower, 391-407 Jaffe Road, Wanchai, HONG KONG  
T: 852 2866 8611 F: 852 2861 3433  
Website: [www.dcvision.com](http://www.dcvision.com) Email: [info@dcivision.com](mailto:info@dcivision.com)

